



NATIONAL PARTNERSHIP TO TRAIN **COMMUNITY HEALTH WORKERS (CHWs)/Promotores** In **PATIENT CENTERED OUTCOMES RESEARCH (PCOR)**

Summary Fact Sheet 2015-2019

We thank you!

You participated in this 4-yr training statewide project to mobilize and engage Community Health Workers (CHWs) as patients, caregivers, and patient advocates in developing and implementing a training on patient centered outcome research (PCOR) competencies.

Background and Need

There is a documented need for **higher level of training skills** to undertake activities such as community health assessments, program evaluations and clinical studies.

University of Miami (UM) along CHW partners had successfully developed and pilot-tested a 7-hr specialized toolkit on patient-centered research for CHWs and trained 14 National PCOR CHW Champions and 593 CHWs/*promotores* across 4 states. Evaluation data resulted in 100% of attendees responses' as excellent and 99% would recommend it to others. Qualitative comments included "even though the training was tailored for research, I feel that I applies to many other aspects of the CHW role" and "I feel more empowered in my role after hearing explicitly the opportunities...for a CHW to be more involved in the research process".

Partners included the **FL CHW Coalition**, **Dia de la Mujer Latina** in Texas, **Chula Vista Community Collaborative** in southern California, and **Progreso Community Center** in Tennessee. The final version of the **PCOR for CHWs Training Toolkit** is culturally and linguistically appropriate, and available online in both English and in Spanish to train local CHWs/*promotores* as PCOR CHW Champions.

Outcomes: This national partnership,

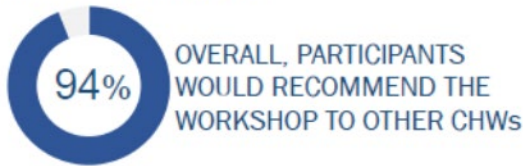
- ✓ Mobilized and engaged CHWs/*promotores* as stakeholders, promoted the capacity for CHWs participating in patient centered research (PCOR) by locally implementing a structured research training curriculum.
- ✓ Engaged over 30 diverse stakeholder partners to coordinate the trainings across 4 states.
- ✓ Received input at several stages of the project on content, format and delivery from CHWs themselves, CHW instructors and supervisors.
- ✓ Surpassed our original goals to train **14 PCOR Champions** and **593 CHWs** (goal was 360) in FL-198, CA-162, TX-230, and TN-3 in English and Spanish.
- ✓ Collected evaluation info on the training modules and the Training CHWs on PCOR Toolkit.
- ✓ Produced a final version of the toolkit with Facilitator's Guide, Student Workbook and slides.
- ✓ Supported five CHW PCOR Champions who presented a summary poster at the PCORI Annual Meeting, Sept. 18-20, 2019 in DC. <https://www.pcori.org/2019AnnualMeeting>

Training topics covered

1. Patient-Centered Outcomes Research: Research vs direct service provision, definitions, role of CHWs
2. Ethics: What Does IT Mean To Conduct Research in An Ethical Way? Protecting patients' rights

3. Study Allocation and Randomization: How to ensure equal chances for research participants
4. Data Collection Methods: Qualitative and quantitative methods, avoiding bias
5. Informed Consent Process
6. Study Protocol and Reporting: CHWs as members of a research team
7. Disseminating Study Results: How to report and to whom the results of a study, including study participants and other stakeholders, how CHWs can contribute to research manuscripts.

TRAINING FEEDBACK

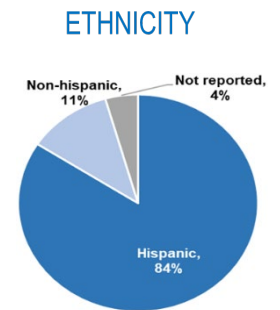
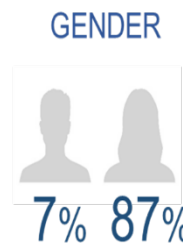
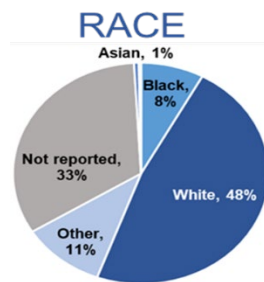
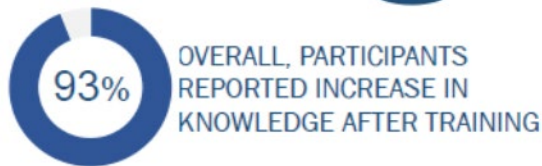


Participants indicated "agree" or "strongly agree":

- INFORMATION WAS USEFUL
- OVERALL MODULE RATING
- TRAINING RESOURCES ENHANCED LEARNING



PARTICIPANTS FELT THE WORKSHOP HELPED THEM UNDERSTAND THEIR ROLE IN RESEARCH



Acknowledgements

Our profound thanks to **PCOR for CHWs training attendees in all 4 states** for their feedback, and to **CHW/CHW instructors at our stakeholder partner organizations**:

- **FL: Patria Alguila**, CCHW and CHW Curriculum Instructor, MHP Salud, Bradenton FL who was original translator from the **FL CHW Coalition** and **Lisa Hamilton**, PhD, CHW Instructor and Supervisor, Co-President of CHW Coalition, Jacksonville FL.
- **TX CHW Instructors: Juan Rosa** -El Buen Samaritano Leadership-Austin, **Mérida Escobar** - South Texas Promotores Assoc- Edinburgh/McAllen/Brownsville, **Maria Covernali Ortiz** - Familias Triunfadoras - El Paso, **Mercedes Duque-Cruz** - DML Dallas/FT Worth, and **Jakeline Ramos** - DML Houston TX.
- **CA: Azucena Lopezdenava, Gabby Ruano, and Lillian Hernandez**, Chula Vista Community Collaborative, San Diego CA.
- **Carmen Linarte**, BA, Research Associate, South Florida Center for Reducing Cancer Disparities (SUCCESS), University of Miami Miller School of Medicine, Miami FL.

Olveen Carrasquillo, MD, MPH Project Lead, Professor of Medicine and Public Health Sciences at University of Miami. **Brendaly Rodríguez**, MA, CPH, PCOR for CHWs Training Toolkit trainer and developer, FL Certification Board Recognized Education Provider # 5264-A and Member, HHS/OMH National Steering Committee for Promotores de Salud since 2011. brodriguez@med.miami.edu 305-243-8433.

+++++

The project was sponsored by an Eugene Washington Engagement Award from PCORI #7239 UMIAMI and seed work in FL with PCORI UMIAMI #2219. The **Patient Centered Outcomes Research Institute (PCORI)** is an independent research institute authorized by Congress through the Patient Protection and Affordable Care Act (ACA) in 2010. PCORI helps people make informed healthcare decisions, and improves healthcare delivery and outcomes, by producing and promoting evidence-based information that comes *from research guided by patients, caregivers, and the broader healthcare community*. For more please visit: www.pcori.org